



Arabella
HURGHADA

Arabella Azur Resort

Category	Telephone	Address	E-mail
4 STARS	002-065-3615086/7/8/9 002-0100-1714001/2/3/4/5	El-Cornich St, Hurghada, Red Sea - Egypt	arabellaazur@azur.travel

Website	Fax	P.O. Box	Bank Details	Bank Name&Swift Code	
www.azur.travel	002-065-3615090	235	L.E.	00033-20311045665-87	-QATAR NATIONAL BANK ALAHLI (QNBALHLI) Hurghada Branch ID 1000272548 Swift code: QNBAEGCX \$IBAN:0003700033 20311068023 40 € IBAN:00037 00033 20311068030 19
			USD \$	00033 20311068023 - 40	
			Euro	00033 - 20311068030 - 19	

General Manager	Mr. Atef Shoukry	E-mail: a.shoukry@azur.travel
Financial Manager	Miss.SaharAzzam	E-mail: s.azzam@azur.travel
Rooms Division Manager	Mr. Mahmoud Ashour	E-mail: m.ashour@azur.travel
Assistant Front Office Manger	Mr. Philip Ezzat	E-mail: p.ezzat@azur.travel
Reservation Manager	Mrs. Germin Magdy	E-mail : g.magdy@azur.travel
Guest Relations Officer	Mrs.Yevgeniia	E-mail: gr.arabella@azur.travel

Distance

From Airport	10 Km
From Down Town	3 Km

Rooms

Total No. of Units	296
Total No. of Beds	596

Categories of Rooms

Total No. of Standard Rooms	110
Total No. of Deluxe Suites	1
No. Sea View Rooms	100
No. Pool View Rooms	85
No. of Connecting Rooms	6+2
No. of Non-Smoking Rooms	45

Room Facilities	Av.	N/Av.		Av.	N/Av.
Air Condition	✓		Balcony / Terrace with table and chairs	✓	
Heating	✓		Shower / Toilet	✓	
Bathtub / Toilet	✓		Hair dryer	✓	
Bidet		✓	Satellite TV	✓	
Mini Bar	✓		Mini Bar (Soft drinks & Water)	✓	
Mini Oven		✓	Kettle/ Cups/ Tea/ Coffee	✓	
Local Telephone (From Reception)	✓		International Telephone (Extra Charge) (from Reception)	✓	

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Voltage	220	Twin Bed	✓	
King Size Bed	✓	Sofa Bed	✓	

Hotel Facilities	Av.	N/Av.	Charge	Free
Safe Deposit Box (In Reception)	✓			✓
Internet Connection – (Free Lobby Area)	✓			✓
Shops	✓		✓	
Laundry	✓		✓	
Shuttle Bus (<i>Down Town</i>)		✓		
Car Park	✓			✓
Car Rental		✓		
Doctor	✓		✓	
Currency Exchange Service	✓			
Credit Cards (<i>Visa, MasterCard</i>)	✓			
Entertainment				
Live Band	✓			✓
Animation Programs	✓			✓
Folkloric Shows	✓			✓
Sports Facilities				
Gym Room	✓			✓
Sauna	✓		✓	
Steam Bath	✓		✓	
Jacuzzi	✓		✓	
Massage	✓		✓	
Billiard	✓			✓
Swimming Pool (<i>Fresh Water</i>)	✓			✓
Swimming Pool (<i>Sea Water</i>)		✓		
Heated Swimming Pool	✓			✓
Indoor Swimming Pool		✓		
Tennis Court	✓		Flood Light	✓
Football Court	✓			✓
Squash Court	✓			✓
Volleyball court	✓			✓
Table Tennis	✓			✓
Water Sports Center	✓		✓	
Pedal Boat	✓			✓
Windsurf	✓		✓	
Diving	✓		✓	
Snorkeling Equipment	✓			✓
Beach & Pool Facilities				
Sun Beds	✓			✓
Sun Shades	✓			✓
Towels	✓			✓



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Beach Volleyball Court					✓				✓
Food & Beverage facilities	Av.	N/Av.	Charge	Free	Kids Facilities	Av.	N/Av.	Charge	Free
Bar	✓			✓	Kids Club	✓			✓
Snack Bar	✓			✓	Kids Pool	✓			✓
Breakfast Buffet	✓			✓	Kids Animation	✓			✓
Lunch Buffet	✓			✓	Kids Menu	✓			✓
Dinner Buffet	✓			✓	Kids Restaurant Seat	✓			✓
Specialty Restaurant Al-Raouche(Lebanese cuisine)	✓		✓		Baby Cot	✓			✓
Specialty A La Carte Menu	✓		✓		Baby Sitting (Prior Reservation is Required)		✓		
Room Service		✓			TV Channels:			Av.	N/Av.
Pub – free until 2 am	✓		✓	✓	Arabic Channels			✓	
Oriental Corner	✓			✓	English Channels			✓	
Meeting Room	✓		✓		French Channels			✓	
Total No. Of Restaurant			1	2	German Channels			✓	
					Russian Channels			✓	
					Polish Channels			✓	



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Food & Beverage Schedule

Outlet name	Operating Hours		Days of Operation	Meal(s) served	Location	Service Style	All Inclusive	Entertainment
	From	To					Extra Charge	
Grill Restaurant	7:00	11:00	Daily	Breakfast	Sea Side	Buffet	All Inclusive	Music
	12:30	15:00	Daily	Lunch	Sea Side	Buffet	All Inclusive	Music
	19:00	22:30	Daily	Dinner	Sea Side	Buffet	All Inclusive	Music
Obba Restaurant	19:00	22:30	Daily	Dinner	Main Building	Buffet	All Inclusive	Music
Al Raouche (Lebanese cuisine)	19:00	22:30	2 days a week	Dinner	Main Building	A la carte	Extra charge	Music
Bierkeller Pub	18:00	2:00	Daily	Beverage		Bar	All Inclusive	Music
Oasis Pool Restaurant & Bar	10:00	18:00	Daily	Beverage	Pool	Bar	All Inclusive	Music
	15:00	18:00	Daily	Pizza	Pool	Snacks	All Inclusive	Music
Palms Bar	10:00	18:00	Daily	Beverage	Beach	Bar	All Inclusive	Music
	15:00	18:00	Daily	Hot Snacks	Beach	Snacks	All Inclusive	Music
Reef Beach Bar	10:00	18:00	Daily	Beverage	Beach	Bar	All Inclusive	Music
Paradsio Bar	10:00	18:00	Daily	Beverage	Pool	Bar	All Inclusive	Music
El Khan Bar	5:00	7:00	Daily	Continental Breakfast	Main Building	Continental	All Inclusive	Music
	10:00	2:00	Daily	Beverage	Main Building	Bar	All Inclusive	Music
	11:00	12:30	Daily	Snacks	Main Building	Snacks Bar (Seated Service)	All Inclusive	Music
	15:00	18:00						
Fire Corner	20:00	22:30	Daily	Beverage		Bar	All Inclusive	
Kalaboush PUB	22:00	3:00	Daily	Beverage	Hotel Entrance	Bar	All Inclusive till 2:00 only	DJ Music
Om Kolthom Bar	18:00	22:30	Daily	Beverage		Bar	All Inclusive	Music

Outlets opening days & hours can be changed according to seasonality & hotel occupancy