



Arabella  
HURGHADA

## Arabella Azur Resort

Category	Telephone	Address	E-mail
4 STARS	002-065-3615086/7/8/9 002-0100-1714001/2/3/4/5	El-Cornich St, Hurghada, Red Sea - Egypt	<a href="mailto:arabellaazur@azur.travel">arabellaazur@azur.travel</a>

Website	Fax	P.O. Box	Bank Details	Bank Name&Swift Code
<a href="http://www.azur.travel">www.azur.travel</a>	002-065-3615090	235	<b>L.E.</b> 00033- 20311045665-87	-QATAR NATIONAL BANK ALAHLI (QNBALHLI) Hurghada Branch ID 1000272548 Swift code: QNBAEGCX \$IBAN:0003700033 20311068023 40 € IBAN:00037 00033 20311068030 19
			<b>USD \$</b> 00033 20311068023 - 40	
			<b>Euro</b> 00033 - 20311068030 - 19	

General Manager	Mr. Atef Shoukry	<a href="mailto:a.shoukry@azur.travel">E-mail:a.shoukry@azur.travel</a>
Financial Manager	Miss. Sahar Azzam	<a href="mailto:s.azzam@azur.travel">E-mail:s.azzam@azur.travel</a>
Rooms Division Manager	Mr. Mahmoud Ashour	<a href="mailto:m.ashour@azur.travel">E-mail:m.ashour@azur.travel</a>
Front Office Manger	Mr. Philip Ezzat	<a href="mailto:p.ezzat@azur.travel">E-mail: p.ezzat@azur.travel</a>
Reservation Manager	Mrs. Germin Magdy	<a href="mailto:g.magdy@azur.travel">E-mail:g.magdy@azur.travel</a>
Guest Relations Officer	Mrs. Yevgeniia	<a href="mailto:gr.arabella@azur.travel">E-mail:gr.arabella@azur.travel</a>

### Distance

From Airport	10 Km
From Down Town	3 Km

### Rooms

Total No. of Units	296
Total No. of Beds	596

### Categories of Rooms

Total No. of Standard Rooms	110
Total No. of Deluxe Suites	1
No. Sea View Rooms	100
No. Pool View Rooms	85
No. of Connecting Rooms	6+2
No. of Non-Smoking Rooms	45

<u>Room Facilities</u>	Av.	N/Av.		Av.	N/Av.
Air Condition	✓		Balcony / Terrace with table and chairs	✓	
Heating	✓		Shower / Toilet	✓	
Bathtub / Toilet	✓		Hair dryer	✓	
Bidet		✓	Satellite TV	✓	
Mini Bar	✓		Mini Bar (Soft drinks & Water)	✓	
Mini Oven		✓	Kettle/ Cups/ Tea/ Coffee	✓	
Local Telephone (From Reception)	✓		International Telephone (Extra Charge) (from Reception)	✓	
Voltage	220		Twin Bed	✓	
King Size Bed	✓		Sofa Bed	✓	



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<b><u>Hotel Facilities</u></b>	<b>Av.</b>	<b>N/Av.</b>	<b>Charge</b>	<b>Free</b>
Safe Deposit Box (In Reception )	✓			✓
Internet Connection – (Free Lobby Area)	✓			✓
Shops	✓		✓	
Laundry	✓		✓	
Shuttle Bus ( <i>Down Town</i> )		✓		
Car Park	✓			✓
Car Rental		✓		
Doctor	✓		✓	
Currency Exchange Service	✓			
Credit Cards ( <i>Visa, MasterCard</i> )	✓			
<b><u>Entertainment</u></b>				
Live Band		N/A		
Animation Programs		N/A		
Folkloric Shows		N/A		
<b><u>Sports Facilities</u></b>				
Gym Room		N/A		
Sauna		N/A		
Steam Bath		N/A		
Jacuzzi		N/A		
Massage		N/A		
Billiard		N/A		
Swimming Pool ( <i>Fresh Water</i> )	✓			✓
Swimming Pool ( <i>Sea Water</i> )		✓		
Heated Swimming Pool	✓			✓
Indoor Swimming Pool		✓		
Tennis Court		N/A		
Football Court		N/A		
Squash Court		N/A		
Volleyball court		N/A		
Table Tennis		N/A		
Water Sports Center		N/A		
Pedal Boat		N/A		
Windsurf		N/A		
Diving	✓		✓	
Snorkeling Equipment	✓			✓
<b><u>Beach &amp; Pool Facilities</u></b>				
Sun Beds	✓			✓
Sun Shades	✓			✓
Towels	✓			✓
Beach Volleyball Court		N/A		



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<b>Food &amp; Beverage facilities</b>	Av.	N/Av.	Charge	Free	<b>Kids Facilities</b>	Av.	N/Av.	Charge	Free
Bar	✓			✓	Kids Club	✓			✓
Snack Bar	✓			✓	Kids Pool	✓			✓
Breakfast ( Set Menu )	✓			✓	Kids Animation		✓		
Lunch ( Set Menu )	✓			✓	Kids Menu	✓			✓
Dinner ( Set Menu )	✓			✓	Kids Restaurant Seat	✓			✓
Specialty Restaurant Al-Raouche(Lebanese cuisine)	✓		✓		Baby Cot	✓			✓
Specialty A La Carte Menu	✓		✓		Baby Sitting		✓		
Room Service		✓			<b>TV Channels:</b>			<b>Av.</b>	<b>N/Av.</b>
Pub – free until 2 am		✓	✓	✓	Arabic Channels			✓	
Oriental Corner		✓		✓	English Channels			✓	
Meeting Room		✓	✓		French Channels			✓	
<b>Total No. Of Restaurant</b>			<b>1</b>	<b>2</b>	German Channels			✓	
					Russian Channels			✓	
					Polish Channels			✓	



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## Food & Beverage Schedule

Outlet name	Operating Hours		Days of Operation	Meal(s) served	Location	Service Style	All Inclusive	Entertainment
	From	To					Extra Charge	
Grill Restaurant	7:00	10:00	Daily	Breakfast	Sea Side	Set Menu	All Inclusive	Music
	12:30	15:00	Daily	Lunch	Sea Side	Set Menu	All Inclusive	Music
	19:00	22:00	Daily	Dinner	Sea Side	Set Menu	All Inclusive	Music
Obba Restaurant	18:30	22:00	Daily	Dinner	Main Building	Set Menu	All Inclusive	Music
Al Raouche (Lebanese cuisine)	19:00	22:00	2 days a week	Dinner	Main Building	A la carte	Extra charge	Music
Bierkeller Pub	18:00	2:00	Daily	Beverage	Sea Side	Bar	All Inclusive	Music
Oasis Pool Restaurant & Bar	10:00	18:00	Daily	Beverage	Small Pool	Bar	All Inclusive	Music
	15:00	18:00	Daily	Pizza	Small Pool	Snacks	All Inclusive	Music
Palms Bar	10:00	18:00	Daily	Beverage	Main Beach	Bar	All Inclusive	Music
Reef Beach Bar	10:00	18:00	Daily	Beverage	Reef Beach	Bar	All Inclusive	Music
Paradsio Bar	10:00	18:00	Daily	Beverage	Big Pool	Bar	All Inclusive	Music
El Khan Bar	5:00	7:00	Daily	Continental Breakfast	Main Building	Continental	All Inclusive	Music
	10:00	2:00	Daily	Beverage	Main Building	Bar	All Inclusive	Music

**Outlets opening days & hours can be changed according to seasonality & hotel occupancy**