



Pharaoh
HURGHADA

Pharaoh Azur Resort

Category	Telephone	Address		E-mail
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Website	Fax	P.O. Box	Bank Details	Bank Name & Swift Code
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			USD \$ 100034742566	
			Euro 100034742663	
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Front Office Manager		Mr. Sherif Hegazi		E-mail: s.hegazi@azur.travel
Reservation Manager		Mr. Gamal Salah		E-mail: res.pharaoh@azur.travel
Guest Relations		Ms. Judith Birkel		E-mail: gr.pharaoh@azur.travel

Distance

From Airport	12 Km
From Down Town	18 Km

Rooms

Total No. of Units	360
Total No. of Beds	620

Categories of Rooms

Total No. of Standard Rooms	222
Total No. of bungalow one bed room	76
Total No. of bungalow two bedrooms	24
Total no. of Junior Suites	27
Total no. of Superior Rooms	11
No. of Connecting Rooms	12
No. of Non-Smoking Rooms	14
Handicapped equipped rooms	0

Room Facilities

	Av.	N/Av.		Av.	N/Av.
Air Condition (split units)	✓		Safe Deposit box	✓	
Heating / Cooling	✓		Balcony / Terrace with table and chairs	✓	
Bathtub / Shower	✓		Telephone	✓	
Toilet	✓		Wi-Fi (against extra charge)	✓	
Bidet	✓		King Size Bed	✓	
Mini Bar (water)	✓		Twin Bed	✓	
Kettle / Mugs / Tea / Coffee	✓		Extra Bed	✓	
Mini Oven		✓	Baby cot / Sofa bed	✓	
Satellite TV	✓		Iron & Iron board (upon request)	✓	
Hair dryer	✓		Voltage 220 V	✓	



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Hotel Facilities	Av.	N/Av.	Charge	Free
Private beach 280 m long	✓			
Coral house reef	✓			
Jetty	✓			
Lake	✓			
Indoor swimming pool (heated during winter season)	✓			✓
Outdoor swimming pool (heated during winter season)	✓			✓
Kids swimming pool (not heated during winter season)	✓			✓
Kids Aqua park	✓			✓
Kids club (05 – 12 years old)	✓			✓
Amphitheatre	✓			✓
Bars	✓			✓
A la carte restaurants	✓			✓
Open buffet restaurants	✓			✓
Discotheque (All-inclusive beverages until midnight)	✓		✓	✓
Meeting room	✓		✓	
Diving center	✓		✓	
Aqua center	✓		✓	
Gym	✓			✓
Massage center	✓		✓	
Tennis court	✓			✓
Flood light in tennis courts	✓		✓	
Table tennis	✓			✓
Billiard	✓		✓	
Video games	✓		✓	
WI-FI Internet Connection – (Lobby area)	✓			✓
WI-FI Internet Connection – (rooms & public areas)	✓		✓	
Shopping area	✓		✓	
Laundry service	✓		✓	
Shuttle Bus (City center)	✓		✓	
Taxi service	✓		✓	
Quad biking	✓		✓	
Club car service	✓			✓
Car Parking	✓			✓
Car Rental		✓		
Kids electric cars	✓		✓	
Doctor clinic	✓		✓	
Beauty salon & Hairdresser	✓		✓	
Currency Exchange Service / ATM machine	✓			
Credit Cards (Visa & MasterCard)	✓			
24hrs Reception desk	✓			
Luggage room	✓			
Elevators	✓			

Entertainment	Av.	N/Av.	Charge	Free
Live Band	✓			✓
Animation Programs	✓			✓
Evening Shows	✓			✓
Amphitheatre	✓			✓
Discotheque (All-inclusive beverages until midnight)	✓		✓	✓



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Sports Facilities	Av.	N/Av.	Charge	Free
Gym	✓			✓
Sauna	✓		✓	
Steam Bath		✓		
Jacuzzi	✓		✓	
Massage	✓		✓	
Bicycle		✓		
Billiard	✓		✓	
Horse Riding		✓		
Swimming Pool (Fresh Water)	✓			✓
Swimming Pool (Sea Water)		✓		
Heated Swimming Pool (during winter season)	✓			✓
Indoor Swimming Pool (heated during winter season)	✓			✓
Tennis Court	✓			✓
Flood light in tennis courts	✓		✓	
Beach volleyball court	✓			✓
Table Tennis	✓			✓
Aqua Center	✓		✓	
Pedal Boat		✓		
Banana Boat	✓		✓	
Windsurf	✓		✓	
Diving Center	✓		✓	
Parceling	✓		✓	
Snorkeling Equipment	✓		✓	
Mini Hockey Court	✓			✓
Mini Golf		✓		
Mini Soccer	✓			✓
French Bowls		✓		
Darts	✓			✓
Boccia	✓			✓
Basketball	✓			✓
Mini Football Court on the beach	✓			✓
Rifle Shooting		✓		

Beach & Pool Facilities	Av.	N/Av.	Charge	Free
Sun Beds	✓			✓
Sun Shades	✓			✓
Wind breakers	✓			✓
Towels	✓			✓

TV Channels:	Av.	N/Av.
Arabic Channels	✓	
English Channels	✓	
German Channels	✓	
French Channels	✓	
Russian Channels	✓	
Polish Channels	✓	
Arabic Channels	✓	

Kids Facilities	Av.	N/Av.	Charge	Free
Kids Club (05 – 12 years)	✓			✓
Kids Pool (not heated during winter season)	✓			✓
Kids Animation	✓			✓
Kids Menu		✓		
Kids Restaurant Seat	✓			✓
Baby Cot	✓			✓
Baby Sitting		✓		



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Food & Beverage facilities

<u>F&B facilities</u>	Av.	N/Av.	Charge	Free	<u>F&B facilities</u>	Av.	N/Av.	Charge	Free
Breakfast Buffet	✓			✓	Bars (Lobby / Pool / Beach)	✓		✓	✓
Lunch Buffet	✓			✓	Fruits juices corner	✓		✓	
Dinner Buffet	✓			✓	Discotheque (All-inclusive beverages until midnight)	✓		✓	✓
Specialty Restaurants	✓			✓	Oriental Corner	✓		✓	
Specialty a la carte restaurants	✓			✓	Room Service		✓		
Snacks	✓			✓	Meeting Room	✓		✓	
Total No. of restaurant			5		Total No. of bars			6	

Restaurants & Bars schedule

Meal	Outlet Name	Working Hours		Operation days	Location	Service	Remarks
		From	To				
Breakfast	Karnak Main restaurant	07:00	10:00	Daily	Main building	Buffet	Dress code
Pastry	Lobby Bar	10:30	12:00 noon	Daily	Main building	Snacks	
Lunch	Beach restaurant	12:30	14:30	Daily	Beach	Buffet	Dress code
Afternoon snacks	Beach restaurant	15:00	17:00	Daily	Beach	Snacks & Ice-cream	Dress code
Dinner	Karnak Main restaurant	18:30	21:30	Daily	Main building	Buffet	Dress code
Dinner	Valentino's Italian Restaurant	19:00	22:00	Daily	Main building	Italian a la carte	Prior reservation Dress code
Dinner	Oriental restaurant	19:00	22:00	Daily	Next to Amphitheatre	Buffet	Prior reservation Dress code
Dinner	Asian Restaurant	19:00	22:00	03 times a week	Main building	Asian a la carte	Prior reservation Dress code
Midnight snacks	Karnak Main restaurant	23:00	01:00	Daily	Main building	Snacks	Dress code
Beverages	Lobby Bar	24 hrs service		Daily	Main building	Beverages	Beverage served from Midnight till 09:00 am at extra charge
		09:00	midnight	Daily	Main building	Beverages	Non Alcoholic Beverages
		10:00	midnight	Daily	Main building	Beverages	Alcoholic Beverages
Beverages	Pool Bar	10:00	17:00	Daily	Pool	Beverages	
Beverages	Beach Bar	10:00	17:00	Daily	Beach	Beverages	
Oriental corner	Farfasha café	12:00	18:00	Daily	Beach	Water pipe	Extra charge
		18:00	midnight	Daily	Next to Amphitheatre	Water pipe & non-alcoholic beverages	Extra charge
Discotheque	Caribbean flash	23:30	02:00	Daily	Main building	Beverages	Beverage served after midnight at extra charge



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Hotel Rules and Policies

Restaurants rules

Pharaoh Azur Resort is an All-inclusive resort, providing a large choice of food & beverage to guests' inside each outlet. Removing food items from the restaurants is strictly prohibited. In case of a special food request, this to be handled by the Restaurant Manager on individual basis & to be charged to the guest room.

Dress code

Pharaoh Azur Resort enforces a strict dress code in all restaurants in order to maintain the highest standards of service to all guests of all nationalities. The following attire is expected to be worn:

Breakfast: Shorts & sandals are allowed if worn with a decent shirt or polo shirt. Sleeveless shirts & beach/swimming wear is not allowed. Flexibility will be provided for children.

Lunch: Shorts, sandals & covered beach wear are allowed. Men are requested to wear proper T-shirt, polo-shirts & dry shorts. Women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.

Dinner:
Karnak restaurant: "Smart Casual" Dress code. Men are required to wear shorts or trousers, decent shirts or polo's, closed shoes or sandals. Women are required to wear dinner dress or equivalent attire. Beach wear is not allowed.

Oriental, Valentino's & Asian restaurants: Men are required to wear trousers, decent shirts or polo's, closed shoes or sandals. Shorts, sleeveless shirts & flip-flops are strictly prohibited. Women are required to wear dinner dress or equivalent attire.

Management will always advise guests of the dress code regulations when needed and expect cooperation in order to maintain the standards of quality in the property.

Swimwear rules for pools & Jacuzzis

Appropriate swim attire is required to be worn in all resort swimming pools & Jacuzzis.

Cotton shorts or shirts, sport shorts, loose clothing, long bathing suits, burkini or similar items are not permitted. Children in diapers are required to use waterproof protectors.

The above requirements are not applied along the beach coast and sea lagoons.

Accommodation with pets

Pharaoh Azur Resort is not permitting accommodation with pets.